## SIGNATURE HOUSE NEWSLETTER OCTOBER 2018



Hello everyone, we would like to welcome you all to our October newsletter! This month has been eventful; we have had a lot on as usual.

Residents loved the visit from Jasmine the donkey! Again, she is always popular with residents and staff a very well behaved donkey!

Abracadabra! Alakakazam! Hey Presto! In a puff of smoke our magician arrived! Well he strolled in through the door! Not quite the big entrance but the residents that engaged in this, really enjoyed the tricks, from a simple hanky in an empty box, to tying razor blades together.....real razor blades(!).....in his mouth.....with cotton! That one definitely came with a "DON'T TRY THIS AT HOME" warning!!

Dorchester Art Gallery (DAG) has recently changed their collection, so it was lovely to take residents again, some who had seen the previous artwork and some that hadn't experienced DAG before. Art and fresh air- always a good combination! We patiently wait for the new collection, however if any residents still wants to see the current exhibition, please let one the activity duo know!

Everyone enjoys the music with Brenda, she's very popular.....and we have had the pleasure of a visit from Jane: 'Singing for the brain', who also has a good fan club! We do afternoon sessions, which breaks up their afternoon nicely. Singing and a cuppa...nice! As requested after Christmas we will be looking into a fortnightly visit with Jane.

Emily has been in giving some lovely hand massages, which they all enjoy. In between Emily, we as an Activities duo, do hand massages, so if anyone has requests for their loved one, please let us know. We have had Mini manicures by Emma, which everyone enjoys. Having fabulous looking, well cared for nails makes you look and feel even more amazing, ladies and gents alike!!

The Brewhouse is always popular for us, the residents enjoy the atmosphere, company and of course clotted cream and scones!

We were invited to visit the pop-up museum in Brewery Square for its grand opening! We were the first set of visitors which made it even more special! They have interactive activities, which they will change each week, which we will be able to take residents to, encouraging conversation amongst themselves and the staff as they have discussions about the objects.

Recently, we have introduced a movie afternoon, which has gone down so well with the residents who like to have an activity after lunch. We will have a real authentic cinema feeling, with popcorn and ice cream! This will not only be enjoyable to residents, it will also give them a chance to meet some new people from other floors, encouraging friendships and interaction!

Now over to Kerry..... ☺

## A note from Kerry – Manager

Wow! Another busy month and lots more to come! Now dare I say it? Christmas! It is nearly here! Please remember if you would like a private room for you and your loved one for a meal / family get together! Don't forget to book our Eldridge room dates are filling fast!

On that note, we have some amazing activities lined up including Panto! Watch this space..

I would like to express thanks for all those who have completed our residents and relatives' survey! Without your valued feedback we would not be able to improve services in your home, there is still time to complete one please see our wonderful admin team if you would like a form.

Brewery square, what a great place to live! We now have access to the pop up museum! They will be visiting the home and we will be visiting them! So much to see and discuss!

## Trust update:

We would like to welcome John Chapman our new Operations manager to the Trust, I am sure you will all make him feel welcome over the coming weeks and months! John has many years' experience in managing services and we all look forward to working with him. ©

As a home the senior team, Keren Wilkinson CEO and I received training in a new medical device! LifeVac. This amazing invention is to aid in the event of choking after all other method have failed, this equipment has already saved lives in other care services and as a Trust we will be purchasing LifeVac for all our homes!



Keren and me! Using the LifeVac.

The Kitchen have been working hard on the new presentation of the Puree meals! We have received positive feedback about this, which is

great! Please let a member of staff know your views too!



Judith enjoying creative clay!

Last month we revealed the Trust's new name! Amica Care Trust, staff will have new uniform too! We are hopeful that the rebrand will commence on 7 January 2019! I will keep you all updated if this changes!

We have had some positive feedback about our new care planning and recording system! Person centred software. Please remember staff are not using their mobile phones! This is how they record information on the services they have assisted you or your relative with.

A reminder about the turning circle parking, as mentioned last month we have limited car parking which we appreciate is difficult, please remember that we need access for an ambulance at all times, thank you.

Thank you to everyone for your contributions to the MacMillan coffee Morning we raised £158.14!

Do you have any feedback on our newsletter? Are we missing anything you would like to see? Please let us know we would welcome feedback on this! If you would like to have your photo added or a loved one's photo just make sure we have a consent form signed and your picture will be shared!

Thank you all for reading! Until next month ... ©

Best wishes

Signature House team.